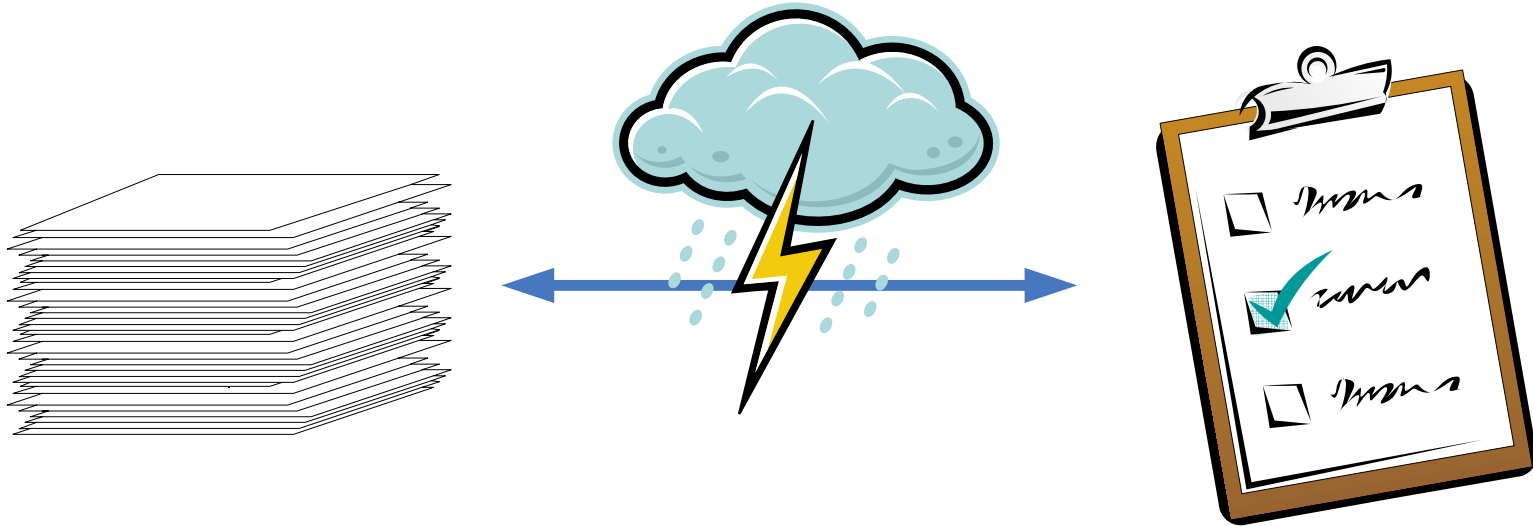


POLICIES & PROCEDURES

BRINGING INTEGRITY TO YOUR ORGANIZATION
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What we say we do

As of today
As of specific points in time

Formally approved & maintained
policies, procedures, protocol

What we do

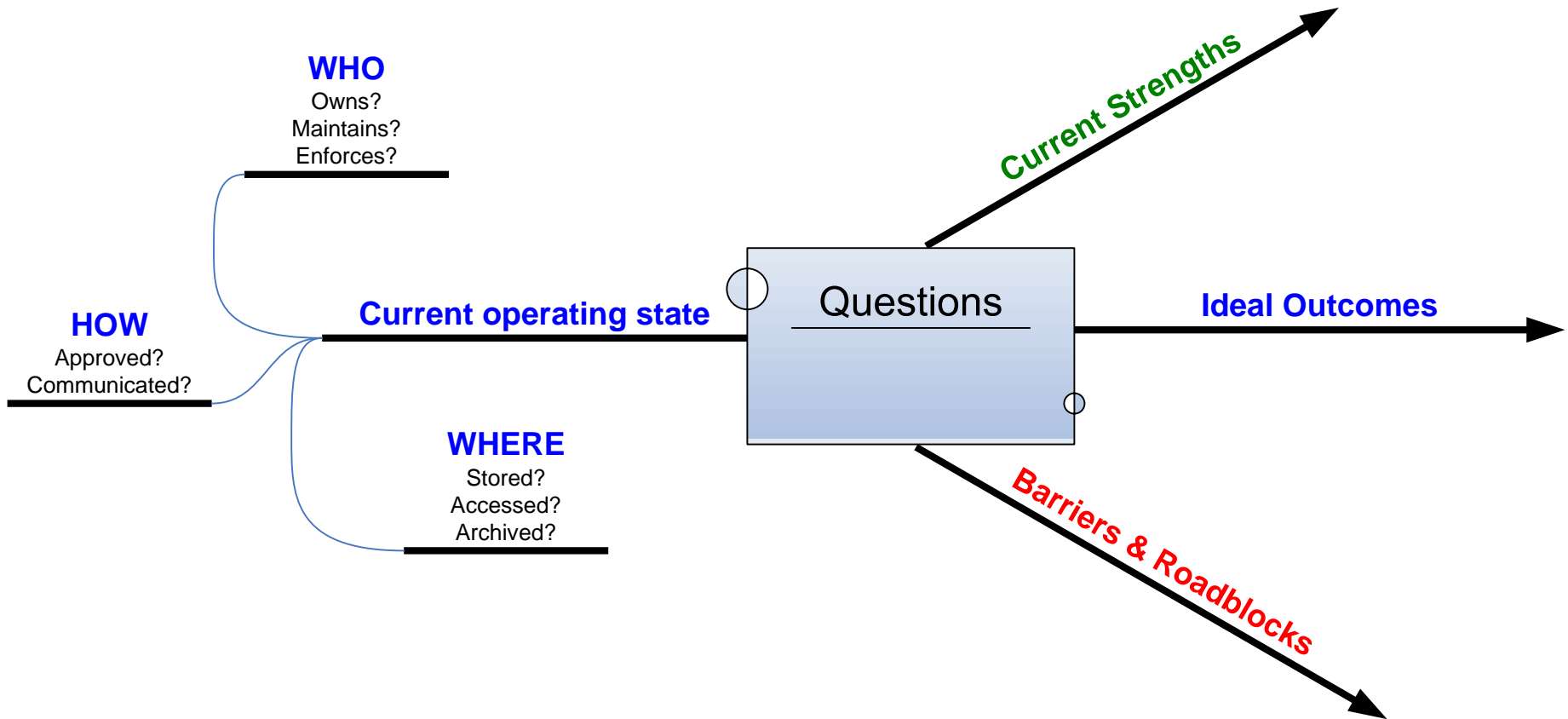
Today and emerging

Actual practices, guidelines
unwritten protocol, culture

POLICIES & PROCEDURES

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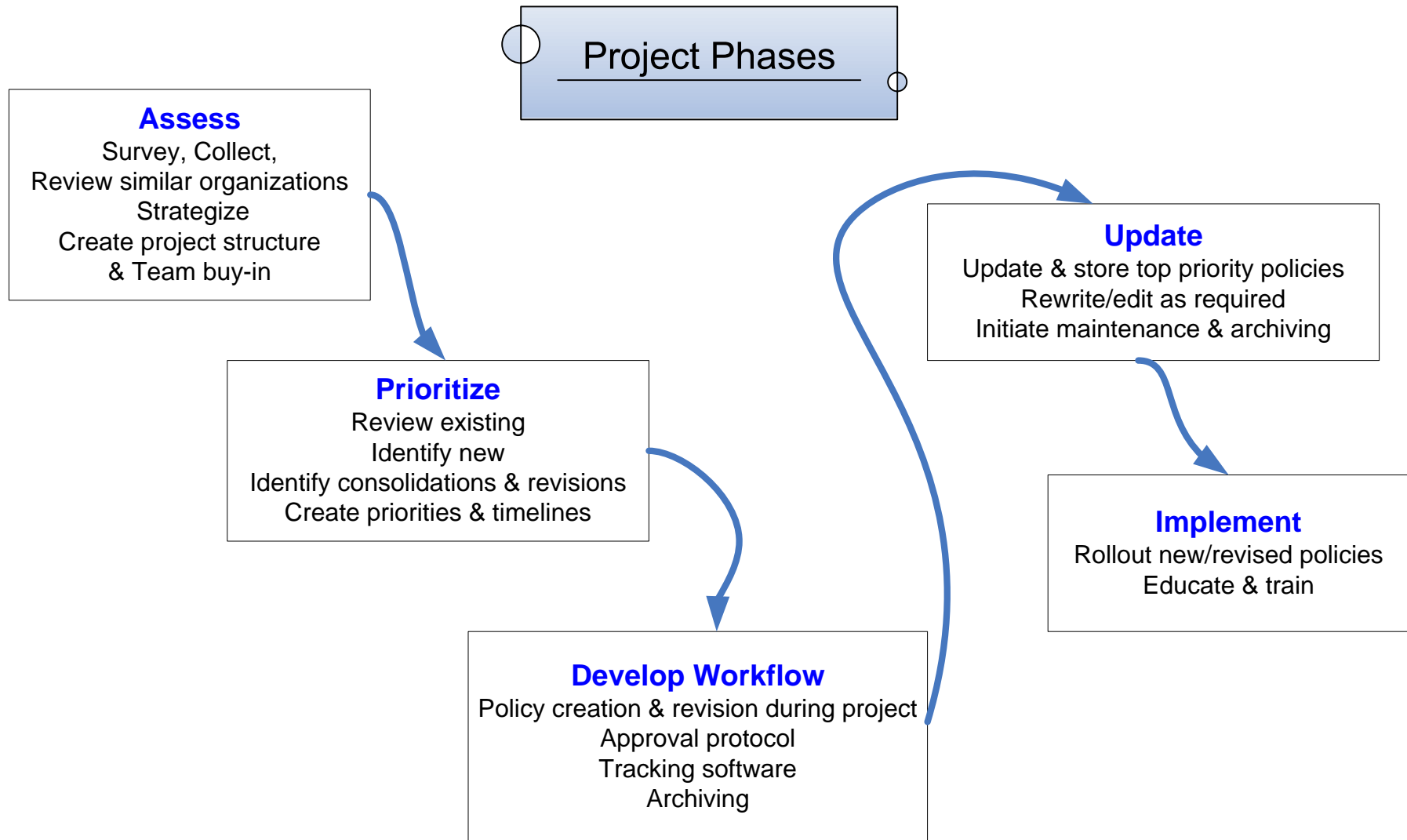
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Critical Success Factors

**Active, involved
Executive
Sponsor**

**Cross-functional
participation &
communication**

**Dedicated Project Coach
& Designated Internal
Point Person**

**Resources:
People
Budget
Technology**

**Active, responsive
Steering Committee**

**Regular Project Team
meetings &
documentation**